

# RESILIENCE STORIES

20 March 2020

## **John Finn an IPS Employment Specialist from One Recovery, Staffordshire, shares some good news about recent job opportunities which have arisen in his service**

".. First client has been offered a perm job with a Supermarket.. I took a look at their national recruitment site and there is a part where they are asking for those who are looking for a temp retail assistant role to just go to their local Morrison's Supermarket with evidence of their right to work."

"In another case, my client was scheduled to attend an interview for a Crime Scene Cleaner vacancy...The company recruiter said that they are very busy, not because they have a lot of crime scenes to clean, but because they also carry out deep and demand is huge."

I know that these jobs are temporary in nature and they won't match some of our clients' job goals, especially the Crime Scene Cleaner vacancy, but there are opportunities out there. Especially for those who struggle to follow standard recruitment procedures.

**There is a silver lining to the Covid pandemic, we just need to help our clients to find it.**

**Similarly, in other services, we are hearing continued good news..**

### **IPS Service in London**

Working Well Trust in London have had 2 job outcomes in the past week for vacancies arisen during this period. Both are online roles!

### **IPS Service in Cheshire**

An IPS provider in Cheshire has supported 3 clients to gain jobs in the last 2 days!

**Join the conversation and share  
your good news here!**

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08 April 2020

## **Lydia Greyson, a Team Leader from Norfolk & Waveney Mind shares an inspirational case study of how she and her clients have risen to the challenge**

Just wanted to share a little success story to reiterate why I totally believe in and am invested in IPS. The belief we have in our clients that anything is possible is infectious, this is then transmitted to the clinicians who in turn become inspired and motivated which then becomes a joint effort in enabling our clients to achieve their goals.

I am supporting a 19 year old young man into employment who lives in an area that I am constantly being reminded as being a deprived area, however that to me then becomes more of a challenge which I love as I am very competitive!

When I made initial contact with this young man I notified his Care Coordinator to say how amazing he sounded and she also was oozing enthusiasm and saying how proud she was of him. I asked him when he would like to see himself in work, he said within 2 weeks - we shook on it as it was to be a joint effort whereby we were both setting ourselves a challenge. This was roughly 2 weeks ago when the crisis was just beginning to take a hold, in fact I think he was one of my last face to face appointments, therefore all of the work we have carried has been remote. His long term goal is to work within the environmental sector in some capacity, his current ambition is to earn some money to go travelling for a year before he focuses on his career. Due to the Covid outbreak our direction needed to change, I explained what roles were now available and he totally adapted his outlook and said he wanted to 'do his bit' for the NHS and help people during this time if he could.

I was able to source several opportunities for him through employer engagement and existing contacts, cycled to hand deliver his CV to several supermarkets and registered with an agency supplying hospital cleaners.

I am proud to say that he is due to start a cleaning role at a care home today and has registered for cleaning at his local hospital and has an interview at Morrisons next week.

With his permission and with input from his Care Co, I've agreed with him that I will be creating a case study based on his journey and ongoing support as he has some barriers to overcome. His words were 'if it helps others then I am fine with that'.

There really is no such thing as can't and our clients are proof of that even during these critical times we are all facing; being resilient, working together and rising to the challenge is paramount.

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### **Laura Vooght from the Employment Team in North Herts for HPFT shares a number of positive insights she's had with her clients over the past month**

One of my service users successfully gained employment in a care home last month, this was an exciting career move which she had been working on achieving for a while. She explained that having the support to attend the interview gave her the confidence she needed to take this step and it has positively changed her life.

As soon as ASDA advertised that she they were recruiting home shopping pickers due to their increased demand, a couple I have been working with both applied and were taken on during that week. More intensive support was provided with daily phone calls before each shift which enabled them both to cope with their anxiety around attending a new job role, they enjoyed the role and it became a positive experience.

Two of my service users have been successful in interviews in the past month but have had their start dates delayed due to Covid-19. Despite not being able to start these job roles, they are both actively applying for other job roles for the interim period. The success of their interviews has given them both motivation and the confidence to know that they can be successful again.

I am currently supporting a girl whom has had an interview delayed due to Covid-19, she is actively applying for other jobs until this can be rescheduled. Within two days of applying for a cleaning role in the NHS, she has been invited to attend an induction this week which I will be supporting her to attend. With heightened anxiety around starting a new role I will be providing daily phone calls to provide encouragement and support.

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09 April 2020

### **Chris Beaujeux from Hertfordshire Partnership University NHS Foundation Trust shares the incredible impact and valuable work one of his clients is currently having during this time**

My service user left her last employment as a structural engineer as she became unhappy in her role and believed that she was possibly passed over for promotion due to her mental health difficulties. Happy to report that she quickly found full time employment as a senior structural engineer with a company very close to where she lives.

I am happy to say that she started her new role at the beginning of April and is working on the foundations to build modular hospitals for Covid 19 patients. She only met her colleagues very briefly to pick up her lap top a week before the lock down began and is currently working from home. This has been a bit of a blessing for her as she finds meeting new people and working in a large office environment very daunting.

Hopefully the engineering firm for whom she works has enough work for at least a couple of months and she will have enough time to demonstrate to her supervisor the high standard of work of which I am sure she capable of.

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22 April 2020

### **Sharif Alansi (Employment Services Team Leader) from Essex Partnership University Trust shares one of their recent client successes during this time:**

We had a client who was getting help from our Employ-Ability IPS Employment Specialist in West Suffolk. The client was hoping to set up her own Holistic Healing business as that is what she is qualified in but the current situation has put that on hold.

The Employment Specialist helped the client to look at other options and reviewed her experience which included care work. Several vacancies were found between client and Employment Specialist and the client was successful in applying for a Care Worker role and started on 6th April. Fantastic!

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